

Barnsley Assistive Technology Team

Using a Communication Aid To Keep In Touch With Others

A guide to helpful resources and support

Communication aids can often do more than speak out messages.

It is often possible to do things like:

- Send a text message.
- Have a phone call.
- Have a video call.
- Send and receive email.
- Access the internet.
- Use social media e.g. Facebook and twitter.
- Access Windows applications, such as Microsoft Word or Excel.

Having access to these features can have many benefits to communication aid users, including:

- Keeping in touch with friends and family.
- Accessing information, such as NHS advice and other support websites or phone lines.
- Staying entertained by browsing the internet, listening to music and playing games.

How do I do it?

Here are some links to the 'how to' guides for the main communication aid suppliers which cover setting up some of these features on your device.

Every communication aid and software differs in the functions it can perform. It is worth contacting the supplier to ask what is available to you. In most cases the supplier can remotely access the communication aid to support you to set things up.

If in doubt about setting your device up in this way please get in touch with our team or your local professional.

Smartbox

How to use computer control:

thinksmartbox.com/news/computer-control-grid-3-webinar/

How to use the Fast Talker Page sets:

thinksmartbox.com/news/fast-talker-webinar-ft1209/



Allora manual:

www.techcess.co.uk/wp-content/uploads/2018/05/Techcess Allora User Guide.pdf



How to use computer control:

www.tobiidynavox.com/en-GB/support-training/computer-control/

How to use Windows control:

www.tobiidynavox.com/en-GB/support-training/windows-control-2/



Connecting a phone:

www.youtube.com/watch?v=tig3owr-vLg

www.liberator.co.uk/product-support/downloads/accent_qrg/current/accent_using_your_bluetooth_mobile_phone.pdf

Connecting a phone with the Easychat software:

www.liberator.co.uk/product-support/downloads/accent_qrg/current/accent_using_your_bluetooth_mobile_phone_easychat.pdf

Barnsley Assistive Technology Team: 01226 432159

Email: Barnsley.at@nhs.net

www.barnsleyhospital.nhs.uk/assistive-technology/

If your equipment is supplied or maintained by one of our contractors, please contact the directly using the details below:

 Smartbox

If supplied by Smartbox (Gridpad device, Grid3 software) call: 01684 578868, email support@thinksmartbox.com or [raise a ticket or use 'live' chat on their website](#)

 Liberator
A People Speech Company

If supplied by Liberator (Accent device, NuVoice software) call: 01733 370470, email support@liberator.co.uk, or use the ['live chat' on their website](#).

 Techcess
WE ALL HAVE A VOICE

If supplied by Techcess (Mobi or Tellus devices, MindExpress software) call: 01476 561991, email support@techcess.co.uk, or use the ['live chat' on their website](#).

 tobii
dynamox

If supplied by Tobii Dynavox (I-Series device, Communicator or SnapCore software) call: 0114 481 0011, email support.uk@tobiidynavox.com or use the ['live chat' on their website](#).

 possum
life enhancing solutions

If maintained by Possum call: 01296 461 000 or email support@possum.co.uk

 steeper

If maintained by Steeper call: 01132 070449 or email assist@steepergroup.com

 DH2
Solutions Ltd

If maintained by DH2 Solutions call: 01132 56 4572 or by email on info@dh2solutions.co.uk

**Engineering
Independence**

[@BarnsleyAT](#)

If your equipment is maintained directly by Barnsley Assistive Technology Team, or you are unsure who maintains your equipment, please contact us on: 01226 432159 or by email on: